

BULKY WASTE



Borough Council of
King's Lynn &
West Norfolk



Service helpdesk
number: 01553 776676

COLLECTION SERVICE

The Borough Council of King's Lynn & West Norfolk provides a low-cost, bulky household items collection service to help you get rid of any unwanted items that are too big to put in your bin.

The quick and simple to use service is available to all domestic properties in West Norfolk.

HOW MUCH DOES THE SERVICE COST?

For just £16.12 we will collect and dispose of, up to three unwanted, large items from your home. There is no limit to the amount of items you can dispose of, with each additional item being charged at £4.69 each.

To get rid of your unwanted items simply:

1. Call 01553 776676 to arrange a suitable collection time and date; and to pay* for the service.

* Payments can be made by credit or debit card over the phone, or paid by cheque or postal order by post. Full payment must be received before a collection will be made.

2. Get your rubbish ready – please leave your unwanted items in an easily accessible place outside your home for our operators to collect.**

To cancel or change an existing collection call 01553 776676 at least 24 hours before your scheduled collection is due to take place.

** Please ensure that your unwanted items are visible from the roadside. Collection crews are not permitted to enter homes, sheds, garages and outbuildings to collect items.

SERVICE RESTRICTIONS

Whilst we can collect many different household items from your home, unfortunately there are some items which we can not collect. These restricted items include:

- Fixture and fittings such as bathroom suites, boilers* etc.
- Gas bottles
- Sheds
- Greenhouses
- Bags of rubble
- Fence panels
- Concrete posts
- Car or motorbike parts
- Window frames
- Christmas trees
- Garden waste e.g. grass cuttings and windfall
- Asbestos*
- Fluid containers e.g. drums*
- Large gates
- Wire fencing and large fire surrounds *
- General builders waste
- Doors - internal and external

Some of the items listed above can be disposed of at your local household recycling centre – although quantities may be restricted to 80 litres per week. For further information visit www.norfolk.gov.uk or call 0344 800 8020.

* These items will not be accepted at a Norfolk County Council ran household recycling centre. For advice on how to dispose of these items call 01553 782060.

If you are unsure of how to dispose of your unwanted items, please call 01553 776676 to speak to an advisor



GIVE YOUR UNWANTED ITEMS A NEW LEASE OF LIFE



If any of your unwanted items are clean and still in a good condition then don't dump them, give them to someone else to love.

FREEGLE

Freegle is a facility that allows you to list your items online for interested parties to collect from your home. For further information visit www.norfolk-freegle.org.uk.

CHARITY SHOPS

Why not donate your unwanted items to a local charity shop? For further information visit www.charityshops.org.uk

EASTEX

Eastex is an online facility that puts businesses or individuals with surplus materials in touch with those that have a demand for them! For further information visit www.eastex.org.uk/norfolk.

RE-USE SHELTERS

At the King's Lynn recycling centre, the County Council operates a re-use shelter which allows local residents to donate and purchase desirable re-useable items for a small charge (similar to car boot prices). For further information visit www.norfolk.gov.uk or call 0344 800 8020.

BE AWARE!

Since 2005, changes to the Environmental Protection Act (1990) mean that householders now have a 'Duty of Care' to dispose of their waste responsibly.

This means that as a householder you are responsible for what happens to your waste, even after it has left your property.

We would therefore, strongly advise you to only pass your waste on to us for disposal or use a private waste carrier registered with the Environment Agency.

If your unwanted items end up on the side of a street, in an alleyway or on any piece of public land, you could be breaking the law. Not disposing of your waste correctly could result in you being issued with a fine of up to £5,000.

For further information or assistance with the disposal of your waste contact:

Recycling and Waste
Management

Tel: 01553 782060

www.west-norfolk.gov.uk/refuse

Environment Agency

Tel: 08708 506506

www.environment-agency.gov.uk



If you require parts of this document in another language, large print, audio, Braille or any alternative format please contact the Council Information Centre on 01553 616200 and we will do our best to help.

Please note: To ensure that all calls are dealt with in the most efficient manner, initial telephone calls can only be responded to in the English language. In most cases a translation service can be arranged upon request.

Latviešu

Padome piedāvā liela apjoma priekšmetu savākšanas pakalpojumu, lai palīdzētu Jums atbrīvoties no lieliem priekšmetiem, tādiem kā mēbeles, lielas ierīces un elektriskās preces.

Par pavisam nelielu samaksu mēs savāksim un izmetīsim Jūsu atkritumus bez grūtībām un satraukuma! Papildus informācijai zvaniet 01553 776676.

Ja Jums nepieciešamas daļas no šī dokumenta citā valodā, lielā drukā, audio, Braila rakstā vai alternatīvā formātā, lūdzu, sazinieties ar Padomes informācijas centru (Council Information Centre) pa 01553 616200 un mēs centīsimies Jums palīdzēt.

Lietuvių

Savivaldybė siūlo didelių daiktų surinkimo paslaugą, kad padėtų jums atsikratyti didelių daiktų, tokių, kaip baldai, dideli prietaisai ir elektriniai daiktai.

Už nedidelį mokestį mes surinksime ir atsikratysime jūsų atliekų, be jokio vargo ar rūpesčių! Norėdami gauti daugiau informacijos skambinkite 01553 776676.

Jeį pageidaujate tam tikros šio dokumento dalies kita kalba, dideliu šriftu, Brailio raštu, kitu formatu ar norite užsisakyti garso įrašą, susisiekitė su Savivaldybės informacijos centru (Council Information Centre) telefonu 01553 616200 ir mes pasistengsime jums kiek įmanoma padėti.

Português

A Câmara oferece um serviço de recolha de artigos de grandes dimensões para que possa deitar fora mobílias, aparelhos de grandes dimensões e aparelhos eléctricos?

Por uma pequena taxa iremos buscar os artigos e deitá-los fora, sem problemas nem confusões! Para mais informações, ligue para o 01553 776676.

Se necessitar de partes deste documento em outro

idioma, impressão grande, áudio, Braille ou qualquer outro formato alternativo, por favor contacte o Centro de Informações do Município pelo 01553 616200, e faremos o nosso melhor para ajudar.

Polski

Rada oferuje usługę wywozu dużych przedmiotów, np. mebli i dużych urządzeń, w tym elektrycznych. Za niewielką opłatą wywieziemy sprawnie Państwa odpady. Dalsze informacje można uzyskać pod numerem 01553 776676.

Jeśli pragną Państwo otrzymać fragmenty niniejszego dokumentu w innym języku, w dużym druku, w formie nagrania audio, alfabetem Braille'a lub w jakimkolwiek innym alternatywnym formacie, prosimy o kontakt z Centrum Informacji Rady pod numerem 01553 616200, zaś są my zrobimy, co możemy, by Państwu pomóc.

Русский язык

Совет предлагает услуги по вывозу крупногабаритных предметов, чтобы помочь Вам избавиться от больших вещей таких, как мебель, большие бытовые и электрические приборы.

За небольшую плату мы заберем и утилизируем Ваши отходы, без причинения неудобств и беспокойства! Для получения дополнительной информации звоните по телефону 01553 776676. Если вам нужны части этого документа на другом языке, крупным шрифтом, шрифтом Брайля, в аудио- или ином формате, обращайтесь в Информационный Центр Совета по тел.: 01553 616200, и мы постараемся вам помочь.