

FREEBRIDGE COMMUNAL AREA STANDARDS

This short guide outlines the standards we have set for the communal areas we own at Freebridge Community Housing. If you have any questions or concerns about the work we are doing to meet the standards detailed below please call us on 03332 404 444.

On every visit by our Placeshaping Estates Team we will do the following:



We will check that:

- all security doors installed are working as they should be.
- emergency drop key boxes are working correctly (where installed) and raise any necessary repairs required.



We will carry out a visual fire safety check, to ensure that escape routes remain free of any obstructions and that appropriate safety signage is in place.



Where repairs are identified, a sticker will be placed on the defective item, confirming the date the repair was reported. Red stickers will be applied to emergency repairs (four hours) and green routine repairs (28 days).



We will check that:

- all communal grassed areas and shrubs are tidy and well maintained; any follow up work required will be reported to our grounds maintenance contractor,
- all external yards and pathways are leaf free,
- any dangerous or low hanging trees are trimmed back.



We will ensure that all internal and external communal areas and paths are tidy and free of any litter or other obstructions.



We will ensure that all internal and external communal areas are clean and that:

- internal communal areas are free of cobwebs,
- internal communal light fittings are clean and in good order,
- internal windows, security doors and glass in internal communal areas is clean,
- internal and external hard floors are dirt and litter free.

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