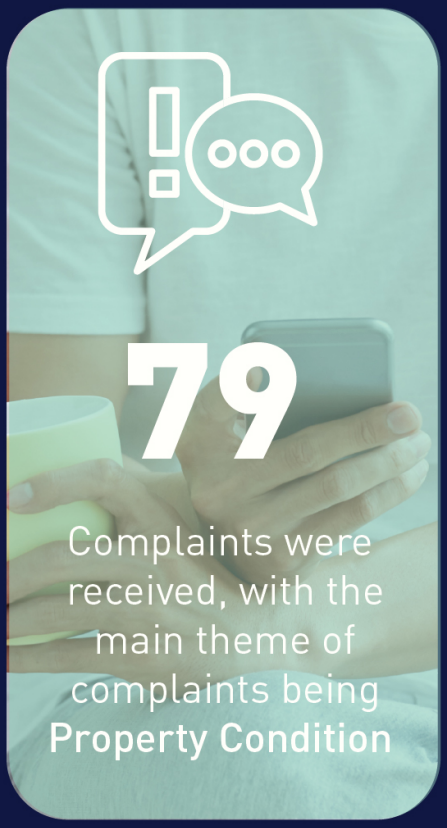
Performance for Q4
(January - March 2025)

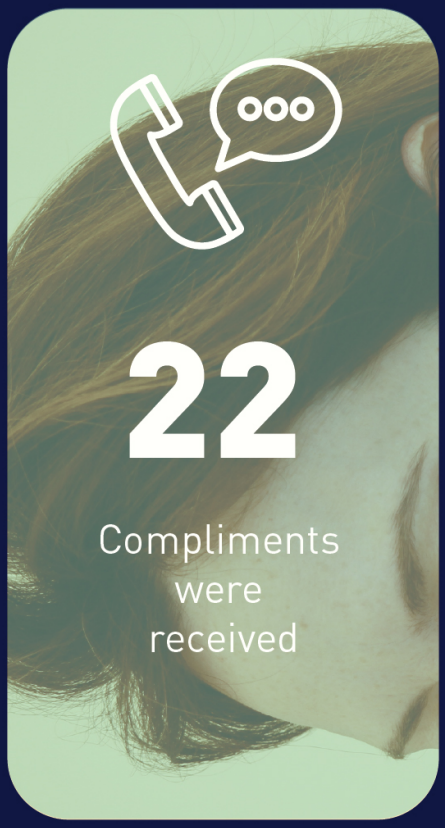
6,427

Responsive repairs jobs were completed



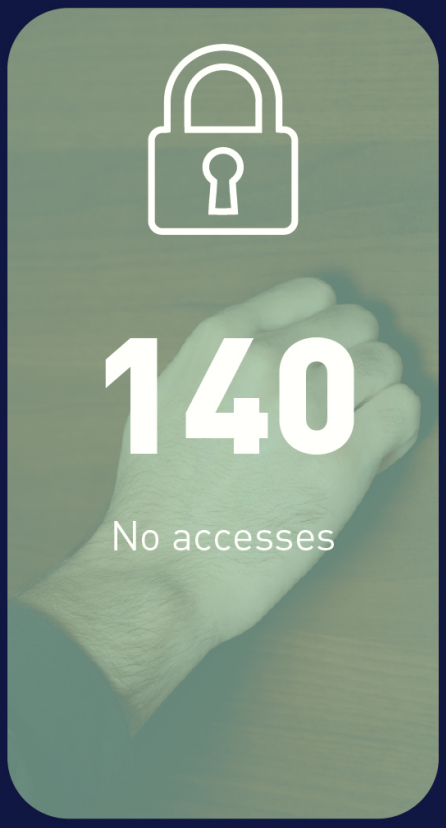
79

Complaints were received, with the main theme of complaints being **Property Condition**



22

Compliments were received



140

No accesses

33

New homes

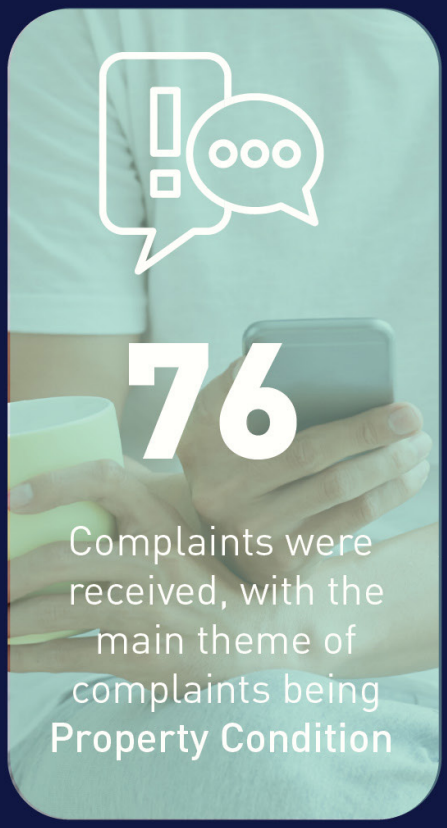
11 Days

Time taken to complete routine repairs

Performance for Q3
(October - December 2024)

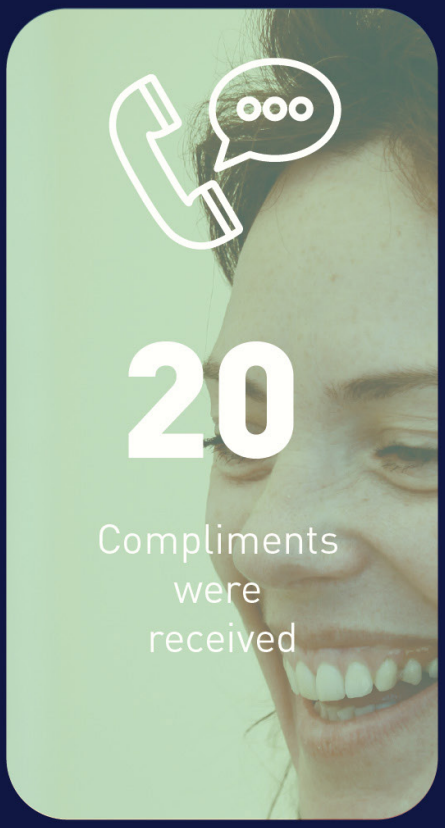
6,601

Responsive repairs jobs were completed



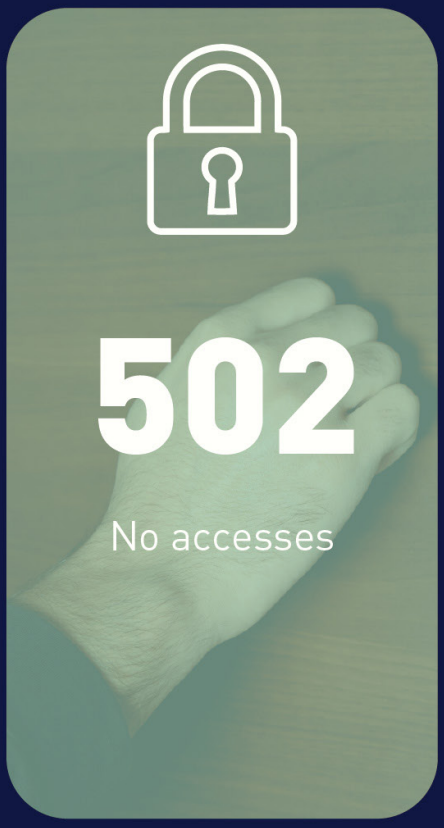
76

Complaints were received, with the main theme of complaints being **Property Condition**



20

Compliments were received



502

No accesses

38

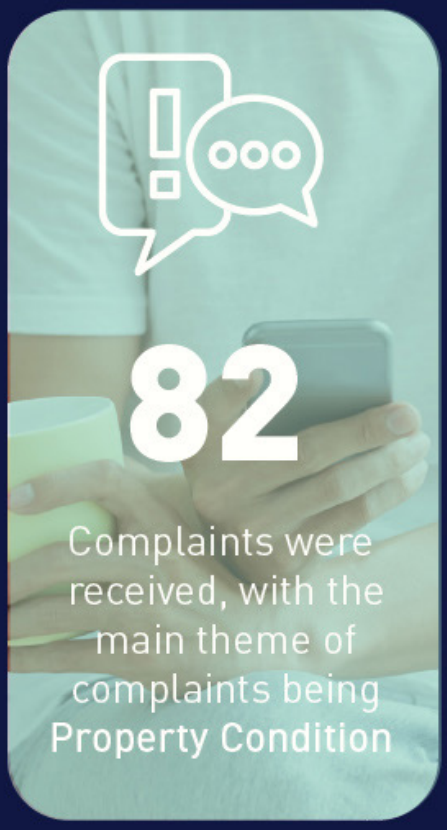
New homes

31

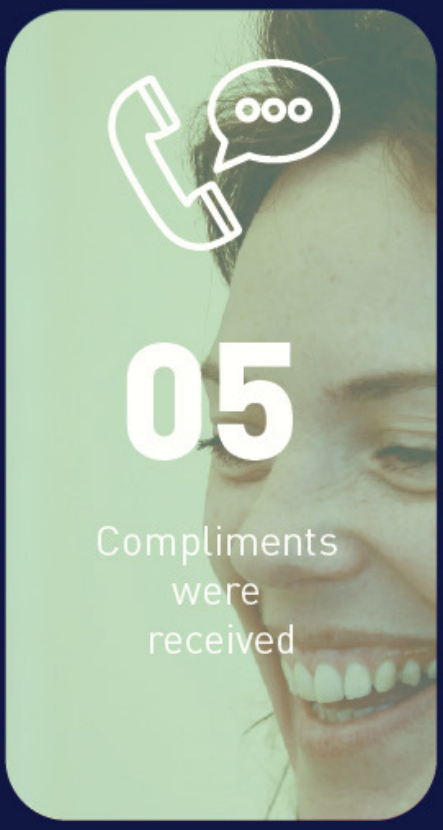
Time taken to complete routine repairs

Performance for Q2
(July - September 2024)

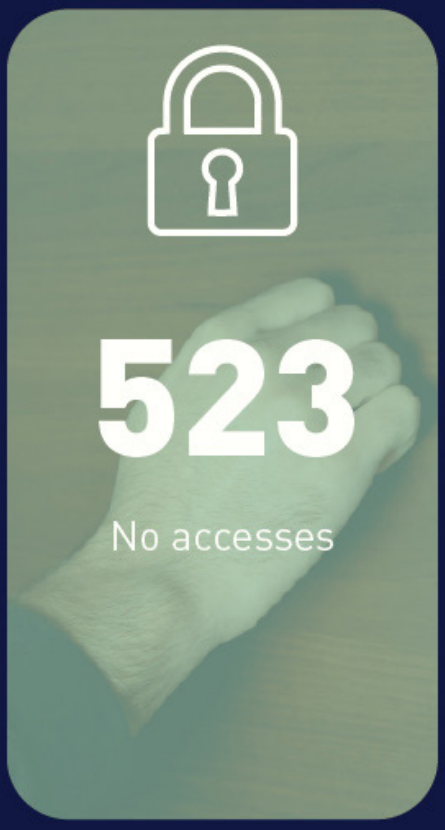
5,445
Responsive repairs jobs were completed



82
Complaints were received, with the main theme of complaints being **Property Condition**



05
Compliments were received



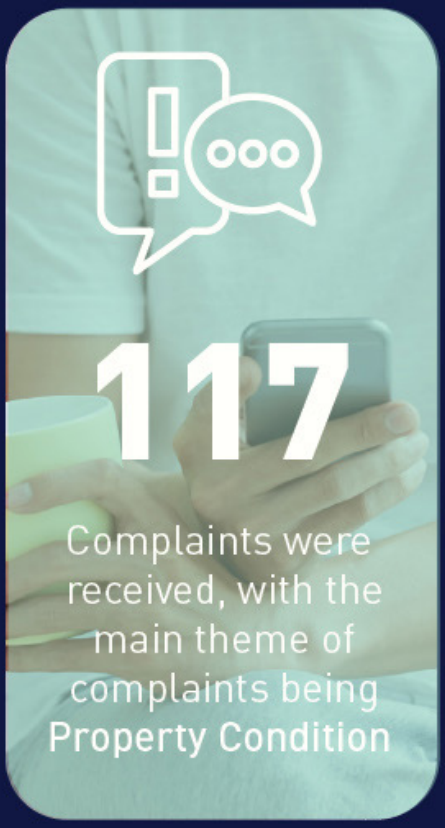
523
No accesses

73
New homes

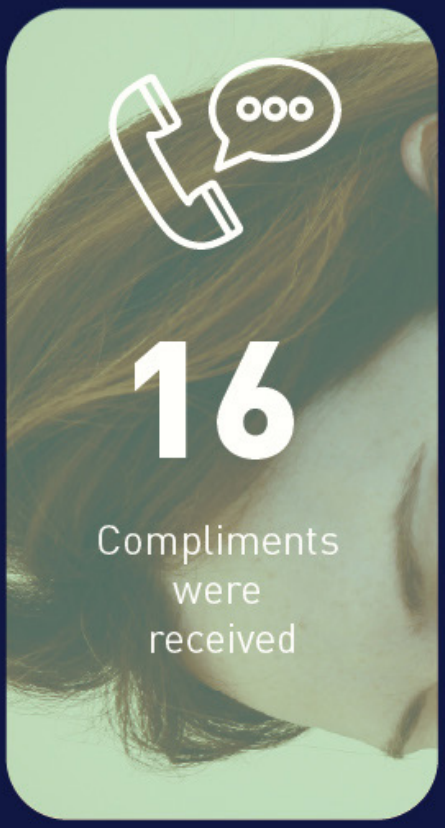
28
Time taken to complete routine repairs

Performance for Q1
(April - June 2024)

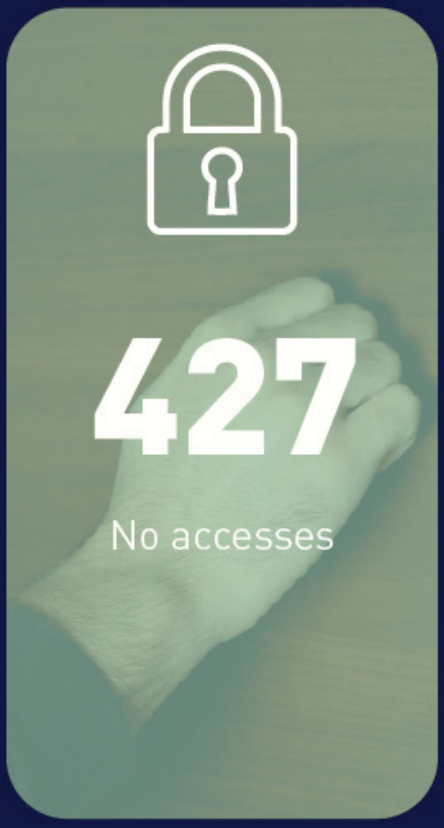
5,671
Responsive repairs jobs were completed



117
Complaints were received, with the main theme of complaints being **Property Condition**



16
Compliments were received



427
No accesses

0
New homes

31
Time taken to complete routine repairs